



FON University - Skopje
Faculty of information and communication technologies

iKnow

Project Tempus JPGR 511342

Implementation Report

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1. Document purpose

The purpose of this document is to report on some aspects of the implementation of iKnow at FON University. These aspects include performed activities for the implementation of the iKnow software at FON, as well as some risks that were identified during the implementation.

2. Implementation report

The iKnow team members from FON University had their participation in all parts of work packages for the project.

University management, the Rector and the Deans were informed on the iKnow Project and they were actively participated to change the business rules at the University to adopt some definitions from the iKnow deliverables.

The administration and the academic staff have been warned for the electronic collaboration through the system.

A web page has been created as a part of University web site, available at <http://iknow.fon.edu.mk>.

Information about the project was published at the University facebook profile (<https://www.facebook.com/FONUniversity>)

Several debates were organized for informing the students for new business rules and electronic communication with the administration through the system.

3 (three) servers were provided for deployment of the iKnow system: application server, database server and backup server. In accordance to the rules for private data security the backup server should be installed at least 100 km from the main station, so it is installed in the building of FON University in Struga. Remote access for Neocom staff was provided.

FON's legal department used the iKnow deliverables for changing many business processes at FON in accordance of the iKnow system for adoption of legislation to support electronic documents.

The existing financial system is updated to interface the new system.

User manuals and trainings for several roles in the system were prepared.

The fact that all of the project partners will have access to the source code of the software and the fact that the changes of the Law for Higher education are frequent, initiated the setup of the maintenance team at the University. It is consisted of 4 (four) highly experienced .NET programmers and 2 (two) highly experienced system administrators. This will make the costs, for the updates and integration, kept low, as a measure for reducing the risks of the frequent Law changes.

Several side services, specific for FON, are developed and in the first quarter of 2012 should be interfaced with iKnow software (attendance system, library system, HR system and CMS for public web site)