

Project JPGR Tempus 511342 - iKnow

Innovation and Knowledge Management towards eStudent Information System

Contracting Institution:

LSBU – London South Bank University, UK

Coordinating Institution:

UKIM – University Sts Cyril and Methodius,
Skopje, MK

Participating Institutions:

UDO – University of Dortmund, DE

ULJ – University of Ljubljana, SI

UKLO – University St. Clement Ohridski, Bitola, MK

UGD – University Goce Delcev, Stip, MK

SEE – South Eastern Europe University, Tetovo, MK

EURM – European University, Skopje, MK

FON – FON University, Skopje, MK

17th Workshop on eServices in University Management in parallel with CiIT conference 19-22 April



Session 1: (Apr 20th 17.30h-18h) Evaluation and Quality control

iKnow Self Evaluation

Prof D-r Dejan Gjorgjevikj, UKIM MK

Prof D-r Ana Madevska Bogdanova, UKIM MK

Prof Dr- Ivan Chorbev UKIM MK

Electronic Survey Quality Control

Prof D-r Goce Armenski, UKIM MK

Prof D-r Ljupco Antovski, UKIM MK

Evaluation of User Interfaces

Prof D-r Ivan Chorbev UKIM MK

Ass M.Sc. Sasko Ristov UKIM MK

Prof D-r Marjan Gusev, UKIM MK

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Session 2: (Apr 20th 18.30h-20h) Implementation and Quality Control

Implementation of Agile Development	Prof D-r Marjan Gusev, UKIM MK Prof D-r Ivan Chorbev UKIM MK
FaceBook for Quality Control	Prof D-r Ana Madevska Bogdanova, UKIM MK Ass M.Sc. Magdalena Kostoska Prof D-r Marjan Gusev, UKIM MK
Social Networks for CRM	Ass M.Sc. Milos Jovanovik Ass Ph.D Vladimir Zdraveski Prof D-r Marjan Gusev, UKIM MK
Migration issues at EURM	Ass M.Sc. Marko Vuckovik Prof D-r Toni Stojanovski, EURM MK
E-Index Implementation at UGD	Prof D-r Zoran Zdravev, UGD MK
iKnow Benefits and SWOT Analysis	Prof D-r Gjorgji Manceski, UKLO MK Ass M.Sc. Renata Petrevska Neckoska

Session 3: (Apr 21st 09.00h-11h) Management Board Meeting

Status progress report at UKIM	Prof D-r Ivan Chorbev, UKIM MK
Status progress report at UKLO	Prof D-r Pece Mitrevski, UKLO MK
Status progress report at UGD	Prof D-r Zoran Zdravev, UGD MK
Status progress report at EURM	Prof D-r Toni Stojanovski, UKIM MK
Status progress report at FON	Prof D-r Sime Arsenovski, UKIM MK
Overall status progress report for iKnow project	Prof D-r Marjan Gusev, UKIM MK
Quality control report for iKnow project	Prof D-r Dilip Patel, LSBU UK
Coordination of next activities	All participants
Discussion and conclusions	All participants