

# TEMPUS Project JPGR 511342-2010 “iKnow”

## Innovation and Knowledge Management towards eStudent Information System

### Contracting Institution:

LSBU – London South Bank University, London, UK

### Coordinating Institution:

UKIM - University Sts Cyril and Methodius, Faculty of  
Natural Sciences and Mathematics, Skopje, MK

### Partner Institutions:

UKLO – University St. Clement Ohridski, Bitola, MK

SEE – South Eastern Europe University, Tetovo, MK

UGD – University “Goce Delcev”, Stip, MK

EURM – European University, Skopje, MK

FON – FON University, Skopje, MK

ULJ – University of Ljubljana, Ljubljana, SL

TUDO – TU Dortmund University, Dortmund, DE

QS – QuinScape GmbH, Dortmund, DE

**Official Site:** <http://iknow.ii.edu.mk>

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Education and Culture DG

## Workshop on Quality Control Issues

### Organizing Institutions:

**tu** technische universität  
dortmund



### Date and Place:

**March 8, 2012**  
**Dortmund, Otto-Hahn-Str. 14**  
**Department of Computer Science**

# Morning Session

**8<sup>th</sup> March, 2012 – TU Dortmund University**

1.	Welcome Notes	Prof. Dr. G. Kern-Isberner, Dean, Department of Computer Science, TUDO Dr. Norbert Jesse, QS	10:00
2.	Social Media – Trends and Perspectives	Dr. Gero Presser, QS	10:15
3.	Presentation of iKnow implementation - Electronic Student Services Software	Lecturer Dr. Ivan Chorbev	10:45
4.	Usage of Bug Reporting and Test Management Software for Agile Development - experience for iKnow project	Prof. Dr. Marjan Gusev, UKIM	11:15
5.	Self-Evaluation Report	Prof. Dr. Dietmar Jannach, TUDO	11:30
6.	Review of the Technical Specification	Kathrin Rützel, QS	11:45
7.	Questionnaire for Users (Usability Evaluation)	Kathrin Rützel, QS	12:00
8.	The Economic Efficiency of IT projects – Recommendations of the German Federal Government:	Dr. Norbert Jesse, QS	12:15

## Afternoon Session

**8<sup>th</sup> March, 2012 – TU Dortmund University**

	Lunch	All participants	12:45
9.	Social Media for iKnow	Andreas Kuckartz	
10.	Open Government Suite-Project	Christian Schneider, QS	14:00
11.	Meeting Summary & Coming Activities	All participants	14:45
12.	Technology Centre and Technology Park Dortmund	All participants	15:00
13.	TU Dortmund Campus Tour	All Participants	16:00
14.	TU Dortmund Facility Management and Organisation; Central Building Control System, Energy Unit, Supply Tunnel	Rusul Ibrahim, B. Ademi, Kathrin Rützel	9 <sup>th</sup> March 2012